

SprintHive

Junior Site Reliability Engineer

About SprintHive

SprintHive is a South African fintech enabling seamless end-to-end customer onboarding that drives conversion rates, prevents fraud, and reduces risk. Our automated solutions fully onboard new customers in under two minutes.

The Role

We're seeking a Junior Site Reliability Engineer eager to launch their career in infrastructure and platform engineering. You'll work directly with our CTO, receiving hands-on mentorship while contributing to production systems from day one. This fully remote position offers exceptional learning opportunities in a modern cloud-native environment.

What You'll Do

Learn & Build

- Gain hands-on experience with infrastructure-as-code using Terraform
- Work with Kubernetes and containerised applications
- Learn cloud platforms (Google Cloud and AWS) through real projects
- Develop automation scripts in Golang, Bash, or Python
- Participate in code reviews to improve your skills

Operational Support

- Assist in maintaining and improving our monitoring stack
- Help debug production issues alongside senior team members
- Document procedures and infrastructure components
- Support change control processes for production deployments
- Participate in on-call rotation (with full support and gradual responsibility increase)

Growth Opportunities

- Own small to medium infrastructure projects with guidance
- Contribute to security initiatives and incident response
- Collaborate with development team on infrastructure needs
- Progress toward independent project ownership

Requirements

- Strong problem-solving mindset and eagerness to learn
- Basic programming ability in any language
- Fundamental understanding of Linux/Unix systems
- Interest in cloud infrastructure and DevOps practices
- Ability to work independently in a remote environment

Preferred Qualifications

- Computer Science degree or relevant coursework (bootcamps, self-study welcome)
- Personal projects demonstrating infrastructure or automation work
- Familiarity with Git, containers, and cloud services
- Contributions to open source projects

Our Tech Stack

- **Infrastructure:** Kubernetes (GKE), Terraform, Kong API Gateway
- **Monitoring:** Prometheus, Grafana, Elastic, Kibana, Mezmo, Falco
- **Languages:** Kotlin, Python, JavaScript, Golang
- **Architecture:** Microservices with Event Sourcing and CQRS
- **Database:** MongoDB Atlas
- **CI/CD:** Jenkins

Compensation & Benefits

- Salary: Competitive market rate
- 21 days paid leave
- Direct mentorship from experienced CTO
- Flexible working hours
- Fully remote position
- High-quality hardware (MacBook Pro, 34" Dell monitor)
- AI assistant subscriptions
- Clear growth path to Senior SRE role

Why This Role?

This is an ideal opportunity for someone starting their SRE journey. You'll skip the typical junior grunt work and immediately engage with modern infrastructure challenges while receiving personalised mentorship in a two-person team.